



4D Training

## **IF2 – General Insurance Business**

### **Who would benefit?**

Individuals taking this Chartered Insurance Institute's examination.

### **Objective**

To assist individuals with their revision study and examination preparation.

### **Content**

- Clarify areas of concern in the syllabus
- Insurance products and associated services
- Underwriting and policy wordings
- Claims
- Information and communication technology, security, confidential information and data protection
- Customer service
- Learn what the examiner is looking for
- Learn useful revision and exam techniques

### **Duration**

One day

### **Pre-requisites**

It is assumed individuals attending this course have studied the course book in its entirety.