



4D Group

Liability Placing and Claims Workshop

Who would benefit?

This very practical programme about placing practice and aimed at those who have some working experience in Casualty and who wish to develop their understanding and skills.

Objective

To give an understanding of slip preparation, the process after submission and practical claims handling issues.

Content

- Introduction and overview
- Classes of business addressed
- Slip preparation
- Market reform slip
- Contract certainty
- Code of practice application
- Subjectives
- Use of Lloyds QA tool
- GUA
- Claims handling provisions
- Market or bespoke wordings
- Market wordings central resources
- What happens after slip submitted
- Claims handling
- Is slip/policy in line with the intention at the time of placing
- Claims Scheme
- Key claims handling issues
- Electronic claims files
- Practical work
- Review sample sections of wordings, identify where they could be clarified / tightened.
- Debate how/why recommended changes should be made

Duration

One day

Pre-requisites

Working experience in claims is desirable